

I.M.P.A.C.T.

"Empathy is patiently and sincerely seeing the world through the other person's eyes. It is not learned in school; it is cultivated over a lifetime." -Albert Einstein



Empathy is a one-on-one connection because of a deep understanding that comes from sharing an emotional experience.

The shared experience can generate a profound understanding because you attempt to know what it is like to "walk in their shoes."

Sympathy is a feeling of sadness or pity felt for another person. Sympathy may not be received as well as empathy. Although it comes from a good place, it can lead to isolation or disconnection.

